



PATIENT SAFETY PARTNERSHIP

At JPS Health Network, we take a team approach to your safety.
We invite you and your family to join us as active
“Members of Your Care” Team.

We pledge to:

- ◆ Direct your care in a safe manner
- ◆ Explain your care and treatment
- ◆ Explain the use of restraints or seclusion necessary for safety
 - Provide alternatives to restraint or seclusion when required for safety
 - Remove restraints at the earliest possible time based upon your safety
- ◆ Listen to your questions and concerns
- ◆ Ask if you have any concerns and take necessary actions
- ◆ Ask about your pain and keep you as comfortable as possible
- ◆ Check your ID before any medication, treatment or procedure
- ◆ Label all lab samples in your presence
- ◆ Wash our hands often

We ask you, or a loved one, to:

- ◆ Ask questions
- ◆ Speak up if you are unsure about a test, procedure or medicine
- ◆ Ask family or friends to stay with you as an alternative to restraints for safety
- ◆ Check the information on your ID bracelet to make sure it is correct
- ◆ Be clear and complete about your medical history, including current medications/vitamins/supplements/home remedies
- ◆ Wash your hands often and remind your visitors to do the same
- ◆ Remind us if we do not carry out our pledge to you

We encourage your involvement and feedback. The UNIT MANAGER is available to hear compliments and/or concerns about your care and safety.

If we are not able to resolve your concerns, please feel free to contact:

JPS Patient Safety Officer: Office: (817) 920-6948	Joint Commission of Quality Monitoring (800) 994-6610
	Centers for Medicare & Medicaid Services (877) 267-2323

COURTESY OF THE PHYSICIANS, NURSES AND STAFF AT
JPS HEALTH NETWORK



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